

mailXaminer
Simplifying Email Forensics



MailXaminer

Installation/Uninstallation Guide





Introduction

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This guide shares information about MailXaminer, the requisites run the tool, the updates available in its latest edition, licenses, and the procedure to install and uninstall the product.

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Website: www.mailxaminer.com



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1. Preface

1.1. About MailXaminer

MailXaminer is a comprehensive email analysis software that supports 20+ email file formats, 750+ MIME types and 80+ email clients. The software helps the cyber Forensicators and Law Enforcement agencies to analyze & examine the digital evidence from both desktop-based as well as web-based email clients. Investigators can use the humongous features of the tool such as; previewing email messages in multiple view, utilizing Advanced Search options to examine the emails, Export options, and so on.

1.2. Contact Details

For software related queries, you can say us hello or drop an email.

Speak to Our Experts: +1 888 900 4529

Send an Email: contact@mailxaminer.com

Chat with your Skype ID: systools

General Queries: support@systoolsgroup.com

Sales: sales@systoolsgroup.com

Technical Support: support@systoolsgroup.com





2. System Requirements

For best performance, it is recommended that examine the machine before you start installing MailXaminer.

2.1 Minimum System Requirements

MailXaminer requires the following minimum system requirement: -

Memory	4 GB of Ram
Disk Space	Around 200 MB for installation
Operating System	Windows 7
Additional Software	Microsoft .NET Framework 4.5

2.2 Supported Platforms

- Windows 7 Professional
- 7 Enterprise
- Windows 7 Ultimate





3. License Types

3.1 Single Machine Licensing

The single machine licensing is for a single user. The quotation request for full version of MailXaminer v4.7 can be made by filling the “**Request for Software Quotation**” form available on the following link: -
<http://www.mailxaminer.com/buy.html>.

3.2 Dongle - Based Licensing

Dongle based licensing allows the user to use the full version of the software on multiple computers with the demo version installed on every computer, **even if the user owns only a single license**. A USB dongle is provided through shipment. This USB Dongle is a handy device that is easy to connect and converts the installed demo version of the tool into the licensed one.

For more details and to get dongle based licensing of MailXaminer; contact us via the following page: -

<http://www.mailxaminer.com/support.html>

NOTE: -The perpetual license model of MailXaminer V4.7 has following postulates listed:-

- The very first year of subscription: - Users can download all updates to the software free of cost.
- After the completion of the first year: - users can either continue with the last version downloaded or can get 1 year Updates Support package by investing just the 50% of the license price.



4. Downloading and Installation

The demo version of the software can be obtained by making request via the following page: -

<http://www.mailxaminer.com/download.html>

- You will receive a “Download Link” on your email id through which the software setup (“.exe” file) can be downloaded.
- Run the setup file on your machine.

After downloading the setup file, proceed with the following steps to install the software: -

Step 1:-Double click on the setup file, and then click on “**Next**” on next pop-up window to proceed further.





Step 2: - Select **“I accept the agreement”** option and then click on **“Next”** to continue.



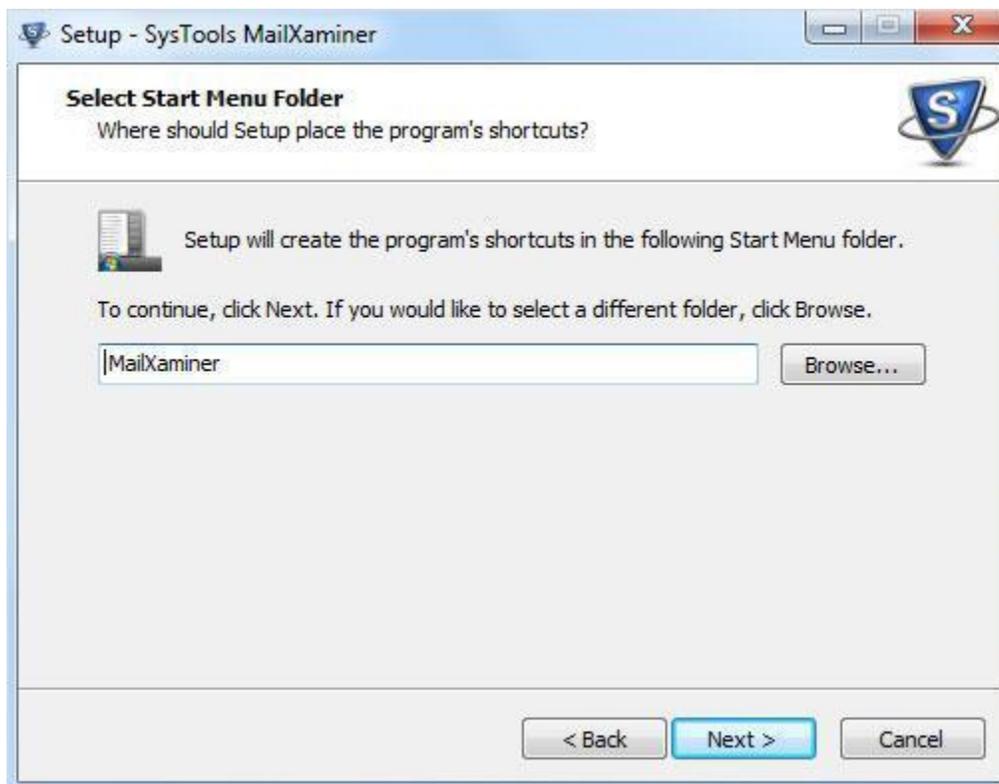


Step 3: - Now select the installation path by clicking on “**Browse**” button or accept the default path, where the software will be installed. Click **Next** once you are done.



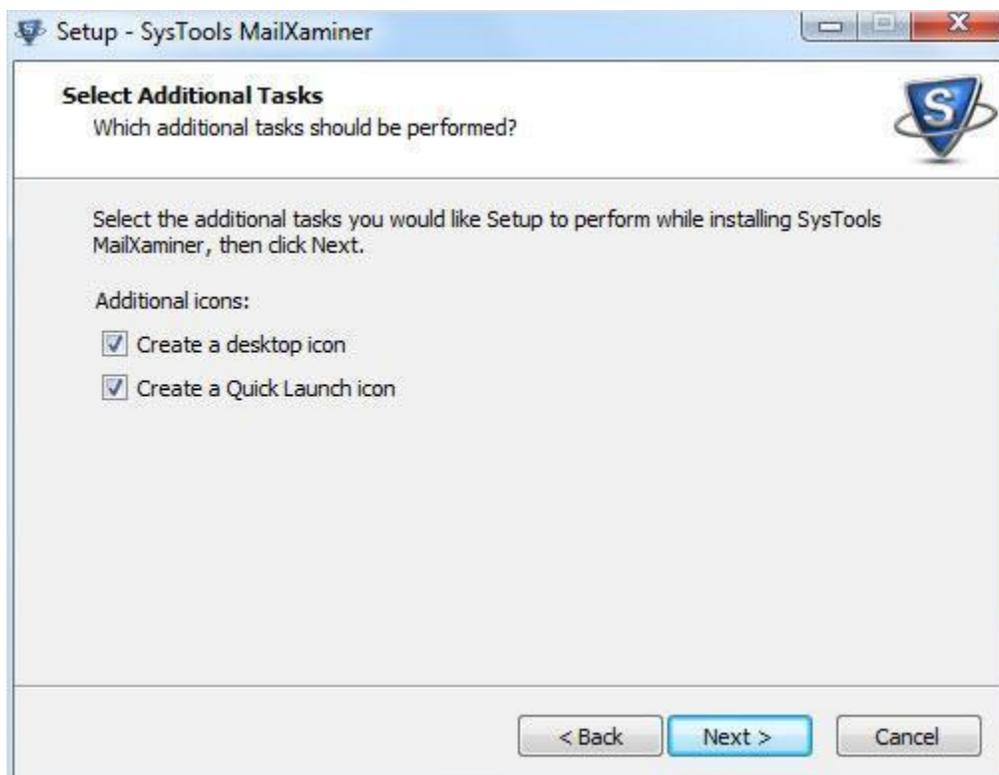


Step 4:-This installation wizard lets you customize the shortcut folder; if you would like to select a different folder, click on “**Browse**”. Click on the “**Next**” once you have done.





Step 5: - Now in next pop-up window, you can select the required additional tasks like to create icons on the “**Desktop**”and “**Quick**”, then click on “**Next**”.



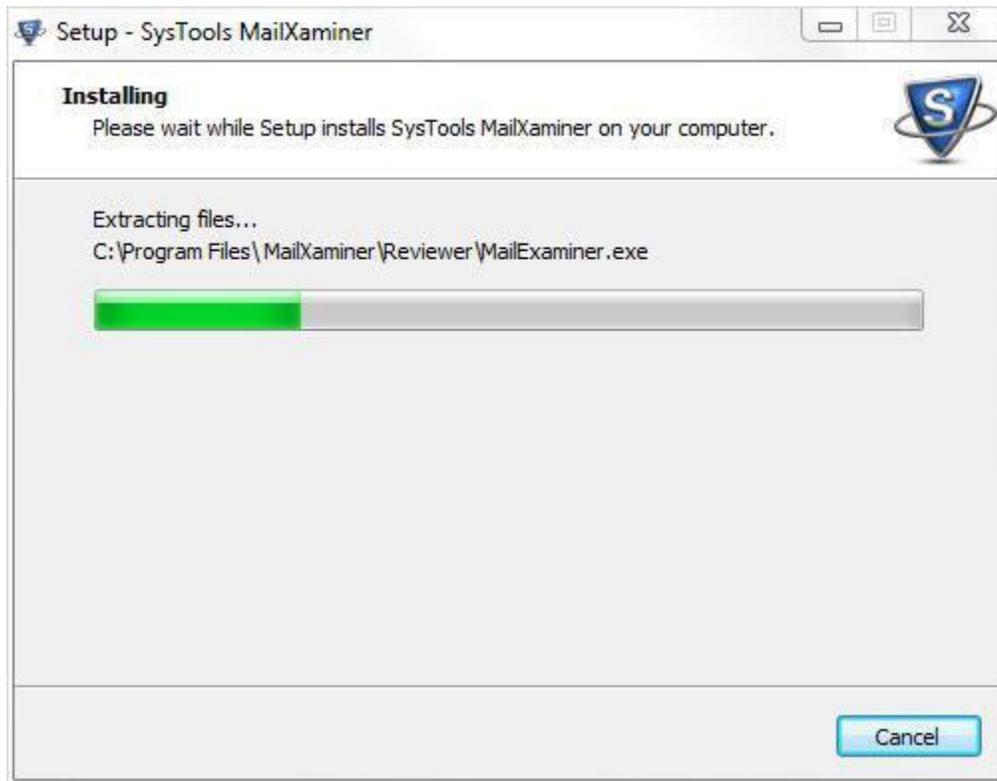


Step 6: - Now the setup is ready for the installation process, click “**Install**” button to proceed.





Step 7: - Now in next pop-up window, installation process will be started.





Step 8: - After completion of the installation process, the message “**Completing the MailXaminer Setup Wizard**” appears. Now click on the “**Finish**” button to launch the software.





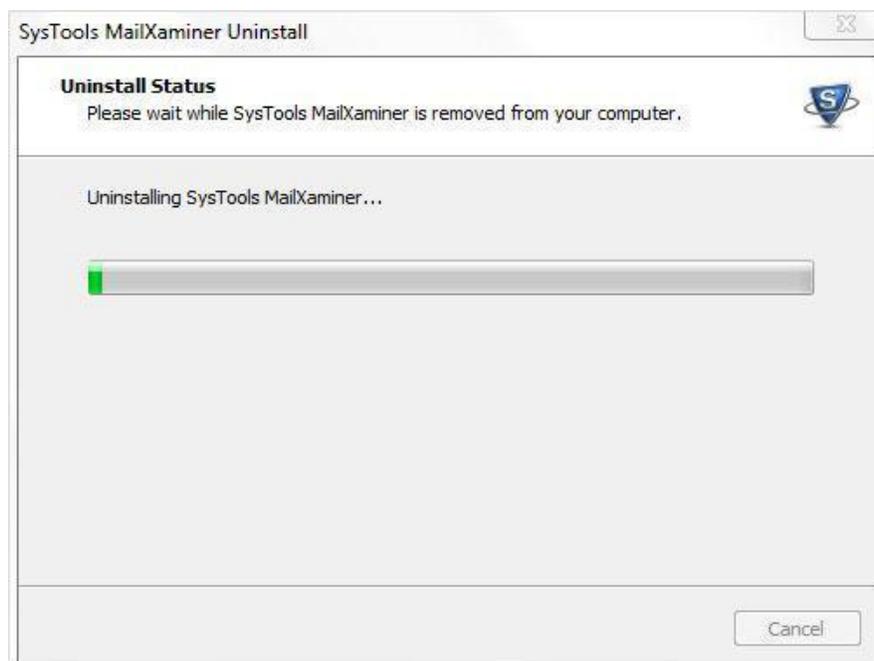
5. Uninstallation

To uninstall the MailXaminer software from “**Start**” menu follow the below instructions: -

Step 1: - Click on the Start > All Programs >MailXaminer> Uninstall MailXaminer. A pop-up window will appear to confirm the un-installation process.

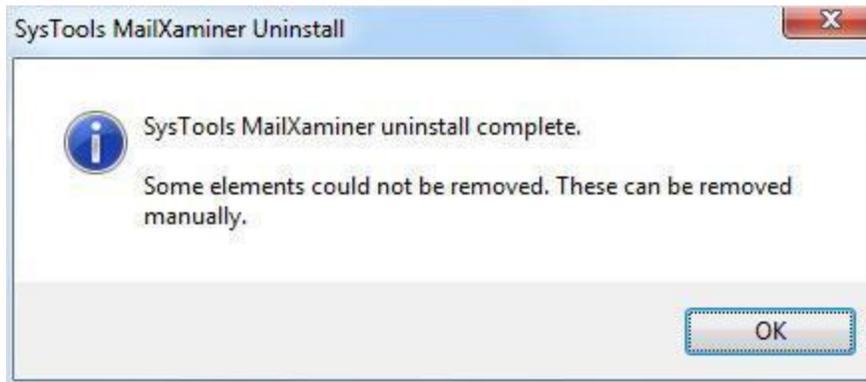


Step 2: - Click on the “**Yes**” button to uninstall the software.





Step 3: -After the un-installation of software, the next pop-up window show the message box “**MailXaminer Uninstall Complete**”.



Step 4: - Now click on the “**OK**” button to finish the process of un-installation.

After all the above steps, MailXaminer will be uninstalled successfully from your machine.

